

Index

References to figures appear in *italic type*.

A

absorption of responsibilities 47–8, 138–9
accountability 33–4, 57, 68
technologies 86
actioning responsibilities 7, 38, 46–9, 135–6, 138
absorb 47–8, 138–9
allocate 48, 139
avoid 49, 140
for completion of digital census 127, 128, 130–1, 135, 139
discharge 48, 139–40
dynamic nature of 141
lessons learned and 137–42
for online safety 49, 63, 64–5, 66–8, 74–5, 76–7, 139, 140
refuse 49, 140–1
resource allocation and 155–8
to support refugees 95, 102, 106, 138, 140
advertising debate, scam 54, 63–5
Advertising Standards Authority (ASA) 64
Age Appropriate Design Code 62
age verification debate 54, 62–3, 151
allocation of
responsibilities 48, 139
artificial intelligence (AI) 23–4, 24–5
avoidance of
responsibilities 49, 140

B

backward-looking forms of
responsibility 23, 24, 27

Bellini, R. 23, 24, 31
blameworthiness 16, 20, 22, 23, 27, 33, 34, 43, 129
business models of tech
companies 57, 60, 67, 72–4, 72, 79, 154

C

Cane, P. 24, 29, 30, 33
capacity-responsibility 27–8
Carlo, Silkie 69
causal-responsibility 27
census 2011 114, 126
census 2021 111, 112–13
recognition of Kurdish diaspora
community 116–17
‘search-as-you-type’
options 116–17, 119, 123, 126
see also digital census and Kurdish
community self-organisation
Cha, M. 19, 20, 23, 25, 129
civic responsibility, digital
responsibility through a
perspective of 110, 112, 118–21,
125, 131–2
‘climate refugees’ 83–4
Coles-Kemp, L. 92, 128
collaboration and consensus
in digital responsibility
formation 18, 36–7, 38, 42,
46–7, 50, 162
‘constellations of provision’ 41
constitutively based
frameworks 106, 128, 130, 131
understanding legal
responsibilities 26, 29–31, 43,
44–5, 50
corporate responsibility 19–20

COVID-19 pandemic *see* digital migration during COVID-19 pandemic
culpability 20, 21–2, 23, 33, 129

D

Dancohen, M. 29, 30, 44
data collection and data security 87–8, 91–2, 105, 106, 107–8
digital census and Kurdish community self-organisation 10–11, 110–32
digital identities 87, 89, 90–1, 106, 108
digital inclusion for refugees 85, 85, 89–90, 103, 107–8, 138
digital literacy 70, 92, 98, 103
digital migration during COVID-19 pandemic 9–10, 81–109
digital responsibilities reasons to focus on 3–4
understandings of 11–13, 159–64
in changing times 164–5
different understandings of responsibility frameworks 162–3
impact at scale 161–2
as pluralistic 163–4
real relationships 130, 161
speed and responsibility 162
digital responsibility framework 7, 26, 36–50
actioning responsibilities 38, 46–9, 138
different understandings of 162–3
establishing responsibilities 38, 42–6
framework 39
lessons learned 11, 135–58
on actions 137–42
distribution of responsibilities 142–5, 143
importance of lacunas 145–9, 146

limits of forcing functions 149–53, 150
resource allocation and revenue generation 153–8, 154
realising responsibilities 38, 40–2
relational aspects 159–60, 160, 161
digital safety debates in lead up to Online Safety Act 2023 (OSA) 9, 53–80
digital technology impact at scale 161–2
impact at speed 162
and refugees 84–8, 85
and responsibility 17, 19–26
and AI 23–4, 24–5
backward-looking and forward-looking forms of responsibility 23
categorisations of responsibility 23–4
corporate responsibility 19–20
digital civics 20–2
RRI 22–3
‘digital work’ projects for refugees 86–7, 88, 89
discharge of responsibilities 48, 139–40
distribution of responsibility 136
and emergence of lacunas 147
as inescapable 142–5, 143

E

Easton-Calabria. E. 36, 105
establishing responsibilities 7, 38, 42–6, 135, 141–2
and digital census in Kurdish community 43, 127
and digital migration during COVID-19 pandemic 42–3, 81, 83, 88–9, 102, 135

F

Felton, L. 53, 55, 56, 57
flow of responsibility, multi-directional 75, 76, 77, 79

forcing functions, limits of 13, 42, 136, 150, 164–5
 lessons learned 149–53
 forward-looking forms of responsibility 23, 29, 36
 free will and legal responsibility 28, 29, 44
 freedom of expression and privacy, right to 68–9, 75–6

H

Hart, H.L.A. 15–16, 27, 31
 homelessness in COVID-19 pandemic 96–7
 humanitarian agencies *see* refugee-serving organisations in third sector
 ‘hybrid responsibility’ 25

I

identity formation in establishing legal responsibilities 43–4
 inclusion for refugees, digital 85, 85, 89–90, 103, 107–8, 138
 inclusivity and access in Kurdish community 121–3, 122
 future expectations of 124–5
 importance of 126–7, 127
 individual as a site of digital responsibility 41, 64–5, 75, 78
 individual responsibility 17–18, 31–6
 innovation, responsibility in 129
 internet access for refugees 90, 91, 95–8, 102–3, 108
 Internet Society 69

J

Jacobsen, K.L. 85–6, 87, 89
 Jensen, R.B. 21, 126, 128

K

Kurdish community *see* digital census and Kurdish community self-organisation

Kurdistan 113
 Kurdistan Freedom Movement 115

L

lacunas 136, 146, 155, 157
 importance of 145–9
 Latonero, M. 87, 91, 92
 law, responsibility and 17, 26–31, 142–3
 constitutively based responsibility frameworks 26, 29–31, 43, 44–5, 50
 establishing responsibilities 42–6 through Online Safety Act 42, 55, 74, 75, 151–2
 outcome-based responsibility frameworks 26–9, 43, 44–5
 lessons learned 11, 135–58
 actioning responsibilities 137–42, 138
 distribution of responsibilities 142–5, 143
 importance of lacunas 145–9, 146
 limits of forcing functions 149–53, 150
 resource allocation and revenue generation 153–8, 154
 liability–responsibility 27
 Lima, G. 19, 20, 23, 25, 129

M

market site of digital responsibility 41, 145, 153
 and digital safety 64–5, 72–3, 74, 78, 79–80
 mental health support in COVID-19 pandemic 100–1
 moral responsibility 15, 29, 32–3, 35

N

Nash, V. 53, 55, 56, 57, 59
 neoliberalism 34–5

O

- Ofcom 59–60, 68, 71
- Online Harms White Paper 2019 53–4, 56, 61, 144
- Online Safety Act 2023 (OSA) 9, 53–4, 75, 78–9
 - duty of care 53, 56, 57, 58–9, 66
 - focus on service providers’ design and operation 60–1, 71
 - Ofcom’s regulation under 59–60, 68, 71
 - protracted legislative passage 55–6
 - risk assessments 59
 - see also* digital safety debates in lead up to Online Safety Act 2023 (OSA)
- outcome-based responsibility frameworks 26–9, 43, 44–5
 - critique of 29

P

- pluralistic, digital responsibility
 - as 5, 37–8, 46–7, 143–4, 163–4
- Poel, van de, I. 19, 23, 31, 129
- privacy, right to 68–9, 75–6
- privatisation of public services 34–5, 144
- product design, digital responsibility
 - manifestations in 70–4, 79–80
 - business models of providers 57, 60, 67, 72–4, 72, 79
 - content moderation 71, 73–4, 77, 79, 156
- prospective responsibility 29–30

R

- realising responsibilities 7, 38, 40–2, 135, 141–2
- realms of digital responsibility 40, 157
- refugee-serving organisations in third sector
 - bridging digital divide 103, 104–6, 104
 - challenges of trust 101–2

- data collection and management 91–2, 105, 106, 107–8
- digital responsibilities 98–101, 107–8
 - need for a framework of digital responsibility 105–6, 105, 109
- refugees and digital responsibilities 88–92
 - see also* digital migration during COVID-19 pandemic
- refusal of responsibilities 49, 140–1
- relational aspects, digital responsibilities framework 159–60, 160, 161
- resource allocation and revenue generation 153–8, 154
- response-ability 35–6, 155
- responsibilisation 34–5, 156
 - contentions in Online Safety Bill debates 69–70, 70, 156
 - Kurdish community organisers’ framing of 130–1
- responsibility 15–18
 - backward-looking forms of 23, 24, 27
 - digital technology and 17, 19–26
 - distribution of 136, 142–5, 143, 147
 - dynamic nature of 141
 - forms of 15
 - formulation 16–17
 - forward-looking forms of 23, 29, 36
 - theorising 15–16
- responsibility frames 6, 17–18, 18–36
 - responsibility and digital technology 17, 19–26
 - responsibility and individuals 17–18, 31–6
 - responsibility and law 17, 26–31
- responsibility gaps 25, 26, 78, 145–7
 - in digital safety debates 68–9, 78–9
- responsible for and responsible to 18, 24, 32–3, 43
- responsible research and innovation (RRI) 22–3, 145
- revenue generation and resource allocation 153–8, 154

RISCS (Research Institute for Sociotechnical Cyber Security) 4, 40, 160
 role-responsibility 27
 RRI (responsible research and innovation) 22–3, 145

S

Sand, M. 19, 23, 31, 129
 Sandvik, K.B. 85–6, 87, 89
 scale, understanding digital impact at 12, 161–2
 scam advertising debate 54, 63–5
 security technologies and digital responsibilities 77–8, 149–53
 sites of digital responsibility 37–8, 40–2, 157
 key sites 41
 mapping 152–3
 in Online Safety Act debates 64–5, 72–3, 74, 75, 78–9, 78, 79–80
 responsibility distributed across different 142, 145, 163–4
 social media 68
 in Kurdish community 118, 121, 123, 124
 speed and digital responsibilities 162
 state
 –backed censorship concerns 55, 68–9, 75–6
 –based digital services 20
 lack of trust in 115–16, 115, 124, 125, 128
 limits of forcing functions 34–5, 42, 149–53, 164–5
 neoliberal 34–5
 and responsibility towards refugees 88–9, 95, 103–4, 108–9
 shifting role in Online Safety Bill development 71–2, 78–9
 as site of digital responsibility 41, 78–9, 78
 use of executive authority 164
 Syrian refugees 84, 86
 Kurds 114

T

technology companies
 business models 57, 60, 67, 72–4, 72, 79, 154
 power of 164
 third sector and voluntary organisations
 supporting refugees *see* refugee-serving organisations in third sector
 trust
 digital responsibility and challenges of 101–2
 lack of trust in state 115–16, 115, 124, 125, 128
 relational support and building 127–8, 129, 130
 security technologies and issues of 150–1

U

understanding legal responsibilities 26, 29–31, 43, 44–5, 50
 United Nations Global Compact on Refugees 81, 82
 United Nations High Commissioner for Refugees (UNHCR)
 Digital Inclusion Programme 90
 Innovation Unit 89, 90
 refugee statistics 81, 93
 responsibilities for refugees 88–91
 digital identities 89, 90–1, 106
 digital inclusion for refugees 85, 89–90
 internet connectivity 90
 and role of host states 88–9
 use of accountability technologies 85–6

W

Wales, Jimmy 73
 welfare, digital 149
 Wikipedia 73

Y

YouTube 86, 121