About the Authors

Lizzie Coles-Kemp is Professor of Information Security at Royal Holloway, University of London. She specialises in the design of accessible and inclusive security approaches and focuses on the design of everyday essential digital services (including housing, health, welfare, education, transport and finance). Since 2008 Lizzie has worked with marginalised and underserved communities investigating how essential services might be better designed to support societal cohesion as well as the security and agency of the individual. Her research practice uses creative engagement methods, and she deploys a participatory research design. Lizzie is Principal Fellow at the UK's Research Institute of Sociotechnical Cyber Security and has a long track record of working in partnership with the UK's National Cyber Security Centre. She is a member of the College of Experts for the UK government departments of Science, Innovation and Technology (DSIT) and of Culture, Media and Sport (DCMS).

Mark Burdon is Professor of Law at Queensland University of Technology. Mark's research areas are privacy law, data protection and the regulation of information security. His research critically examines the complex privacy challenges emerging from the sensorisation of everyday devices and infrastructures. These themes are explored in his monograph, Digital Data Collection and Information Privacy Law (Cambridge University Press). He is a Chief Investigator on an Australian Research Council Linkage project aimed at enhancing digital compliance processes within the Australian financial services sector. Mark was a Challenge Fellow on the UK-based Discribe project, which explored the construction of digital responsibilities in environments disrupted by emerging technologies.