

Abbreviations

BE	Business English
BELF	English as the business lingua franca
B&H	Bosnia and Herzegovina
CA	Conversation analysis
CAT	Communication accommodation theory
CC	Communicative competence
CEFR	Common European Framework of Reference
CLIL	Content and language integrated learning
CoP	Community of practice
EBC	English business communication
EC	The expanding circle
EFA	Exploratory factor analysis
EFL	English as a foreign language
ELF	English as a lingua franca
ELT	English language teaching
ENL	English as a native language
ESL	English as a second language
ESP	English for specific purposes
FTA	Face-threatening acts
GCC	Global communicative competence
IC	The inner circle
IELTS	International English language testing system
IICS	Intercultural and interactional communication skills
KMO	Kaiser–Meyer–Olkin measure of sampling adequacy
LEC	Linguistic and extralinguistic competence
L1	First language
L2	Second language
MNC	Multinational company
NS	Native speaker
NNS	Non-native speaker
OC	The outer circle
PCA	Principal component analysis
RS	Reading skills

QSI	Quality School International
TEFL	Teaching English as a foreign language
TOEFL	Test of English as a foreign language
SAT	Speech accommodation theory
SLA	Second language acquisition
SPSS	Statistical Package for the Social Sciences
SS	Speaking skills
TIGs	Transient international groups
UAE	United Arab Emirates
UK	United Kingdom
US	United States of America
WS	Writing skills