

APPENDIX

What I like!

The joint impact of attitude, perceived quality, and experience on brand loyalty:

Semi-parametric additive mixed modeling

Höfling, T.T.A.¹, Walter, N.², Kuhlenkasper, T.², & Alpers, G. W.¹

¹Department of Psychology, School of Social Sciences, University of Mannheim, Germany

²Business School, Pforzheim University of Applied Sciences, Germany

APPENDIX A: Scales & Translations

APPENDIX B: Results for the Model 0 controlling for general brand involvement and gender and brand interactions

APPENDIX A

Table A: Scales & Translations

English	German
Brand Loyalty¹	
I feel loyal to this brand	Ich fühle mich dieser Marke gegenüber loyal
This brand is my first choice	Diese Marke ist meine erste Wahl
I am committed to this brand	Ich bin mit dieser Marke verbunden
Brand Attitude²	
I think this is a very good brand	Ich finde diese Marke sehr gut
I like this brand a lot	Ich mag diese Marke sehr gerne
I have a very positive attitude toward this brand	Ich habe eine sehr positive Einstellung gegenüber dieser Marke
Perceived Brand Quality¹	
This brand is good quality	Diese Marke steht für gute Qualität.
This brand has excellent features	Diese Marke hat hervorragende Eigenschaften.
Compared to other brands in its category, this brand is of very high quality	Im Vergleich zu Marken derselben Kategorie von Produkten/Dienstleistungen, hat diese Marke eine sehr hohe Qualität.
Brand Experience³	
This brand makes a strong impression on my visual sense or other senses	Diese Marke hinterlässt einen starken Eindruck auf meine Sinne (visuell oder andere Sinneskanäle)
I find this brand interesting in a sensory way	Diese Marke ist sensorisch interessant
This brand does not appeal to my senses ⁵	Diese Marke spricht meine Sinne nicht an
This brand induces feelings and sentiments	Diese Marke löst Gefühle und emotionale Empfindungen aus
I do not have strong emotions for this brand ⁵	Für die Marke habe ich keine starken Emotionen
This brand is an emotional brand	Diese Marke ist eine emotionale Marke
I engage in physical actions and behaviors when I use this brand	Die Verwendung dieser Marke löst bei mir Handlungen und körperliche Aktivität aus
This brand results in bodily experiences	Diese Marke führt zu körperlichen Erfahrungen
This brand is not action oriented ⁵	Diese Marke ist nicht handlungsorientiert
I engage in a lot of thinking when I encounter this brand	Wenn ich mit dieser Marke in Berührung komme, werde ich zum Nachdenken angeregt
This brand does not make me think ⁵	Diese Marke bringt mich nicht dazu, mir über etwas Gedanken zu machen
This brand stimulates my curiosity and problem solving	Diese Marke stimuliert meine Neugierde und gibt mir neue Impulse zur Problemlösung
Brand Involvement⁴	
The more expensive brands are usually my choice	Ich wähle meistens die teuren Marken aus
The well-known national brands are best for me	Die bekannten Markenprodukte sind die besten
The higher the price of the product, the better the quality	Je höher der Preis eines Produktes ist, desto besser ist dessen Qualität
The most advertised brands are usually very good choices	Die am meisten beworbenen Produkte sind normalerweise eine gute Wahl
I prefer the best-selling brand within the respective product category ⁶	Ich bevorzuge die am besten verkaufte Marke innerhalb der jeweiligen Produktkategorie

¹ Items based on Christodoulides et al. (2015); ² Items based on Berger & Mitchell (1989) and Park et al. (2010); ³ Items based on Brakus et al. (2009); ⁴ Items based on Walsh et al. (2001);

⁵ Items were excluded prior to analysis; ⁶ Additionally asked item

APPENDIX B

Table B: Results for the Model 0 controlling for general brand involvement and gender and brand interactions

Factor	Estimate	Std. Error	t value	p value	Significance
(Intercept)	4,018	0,709	5,667	0,000	***
as_factor(Gender)2	-1,497	0,870	-1,721	0,085	
as_factor(Brands)2	-3,361	1,586	-2,119	0,034	*
as_factor(Brands)3	-0,064	0,780	-0,082	0,934	
as_factor(Brands)4	0,734	0,795	0,923	0,356	
as_factor(Brands)5	-1,733	0,788	-2,199	0,028	*
as_factor(Brands)6	0,663	0,780	0,850	0,395	
as_factor(Brands)7	-2,504	0,788	-3,177	0,001	**
as_factor(Brands)8	-0,190	0,798	-0,238	0,812	
as_factor(Brands)9	-0,088	0,764	-0,115	0,909	
as_factor(Brands)10	-2,003	0,827	-2,421	0,016	*
as_factor(Brands)11	-1,053	0,761	-1,383	0,167	
as_factor(Brands)12	-2,272	0,780	-2,913	0,004	**
as_factor(Brands)13	-1,478	0,803	-1,839	0,066	
as_factor(Brands)14	0,000	0,761	0,000	1,000	
as_factor(Brands)15	-2,147	0,851	-2,522	0,012	*
as_factor(Brands)16	-1,628	0,798	-2,041	0,041	*
as_factor(Brands)17	-1,191	0,868	-1,372	0,170	
as_factor(Brands)18	-2,293	0,915	-2,505	0,012	*
as_factor(Brands)19	-0,106	0,770	-0,138	0,890	
as_factor(Brands)20	-1,642	0,784	-2,095	0,036	*
as_factor(Brands)21	-0,994	0,853	-1,166	0,244	
as_factor(Brands)22	-1,719	0,768	-2,238	0,025	*
as_factor(Brands)23	-1,057	0,804	-1,315	0,189	
as_factor(Brands)24	-2,269	0,839	-2,706	0,007	**
as_factor(Brands)25	-1,510	0,869	-1,738	0,082	
as_factor(Brands)26	-0,302	0,780	-0,387	0,699	
as_factor(Brands)27	0,144	0,758	0,191	0,849	
as_factor(Brands)28	0,555	0,763	0,726	0,468	
as_factor(Brands)29	-1,980	0,788	-2,514	0,012	*
as_factor(Brands)30	-1,804	0,780	-2,312	0,021	*
as_factor(Brands)31	-1,687	0,845	-1,996	0,046	*
as_factor(Brands)32	-0,340	0,768	-0,443	0,658	
as_factor(Brands)33	-2,633	0,806	-3,266	0,001	**
as_factor(Brands)34	1,119	0,764	1,466	0,143	

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as_factor(Brands)35	-2,615	0,777	-3,367	0,001	***
as_factor(Brands)36	-1,509	0,798	-1,891	0,059	
as_factor(Brands)37	-1,599	0,768	-2,081	0,037	*
as_factor(Brands)38	-1,847	0,916	-2,018	0,044	*
as_factor(Brands)39	-1,621	0,820	-1,977	0,048	*
as_factor(Brands)40	-2,434	0,794	-3,066	0,002	**
as_factor(Brands)41	-1,024	0,798	-1,283	0,200	
as_factor(Brands)42	-2,390	0,827	-2,888	0,004	**
as_factor(Brands)43	-2,173	0,768	-2,831	0,005	**
as_factor(Brands)44	-2,446	0,793	-3,084	0,002	**
as_factor(Brands)45	-1,288	0,765	-1,683	0,092	
as_factor(Brands)46	-1,310	0,819	-1,599	0,110	
as_factor(Brands)47	-0,157	0,761	-0,207	0,836	
as_factor(Brands)48	-0,718	0,768	-0,935	0,350	
as_factor(Brands)49	-0,476	0,785	-0,607	0,544	
as_factor(Brands)50	-1,575	0,793	-1,987	0,047	*
as_factor(Brands)51	-1,272	0,867	-1,466	0,143	
as_factor(Brands)52	-1,468	0,952	-1,543	0,123	
as_factor(Brands)53	-2,054	0,868	-2,366	0,018	*
as_factor(Brands)54	-1,023	0,780	-1,310	0,190	
as_factor(Brands)55	-1,609	0,839	-1,917	0,055	
as_factor(Brands)56	-1,938	0,869	-2,232	0,026	*
as_factor(Brands)57	-1,916	0,784	-2,445	0,015	*
as_factor(Brands)58	-0,655	0,784	-0,836	0,403	
as_factor(Brands)59	1,874	0,798	2,347	0,019	*
as_factor(Brands)60	-1,312	0,780	-1,683	0,092	
as_factor(Brands)61	-1,993	0,780	-2,555	0,011	*
as_factor(Brands)62	-2,325	0,771	-3,016	0,003	**
as_factor(Brands)63	-2,202	0,752	-2,926	0,003	**
as_factor(Brands)64	-0,749	0,788	-0,951	0,342	
as_factor(Brands)65	-1,790	0,761	-2,352	0,019	*
as_factor(Brands)66	-0,955	0,768	-1,244	0,213	
as_factor(Brands)67	0,137	0,763	0,179	0,858	
as_factor(Brands)68	-2,019	0,784	-2,576	0,010	*
as_factor(Brands)69	-1,812	0,818	-2,214	0,027	*
as_factor(Brands)70	-2,624	1,004	-2,614	0,009	**
as_factor(Brands)71	-1,087	0,780	-1,394	0,163	
as_factor(Brands)72	-1,655	0,819	-2,020	0,043	*
as_factor(Brands)73	-1,200	0,781	-1,537	0,124	
as_factor(Brands)74	-0,824	0,774	-1,064	0,287	

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as_factor(Brands)75	-0,269	0,763	-0,352	0,725	
as_factor(Brands)76	-2,393	0,789	-3,035	0,002	**
as_factor(Brands)77	-0,880	0,828	-1,063	0,288	
as_factor(Brands)78	-0,498	0,760	-0,655	0,513	
as_factor(Brands)79	-1,394	0,777	-1,793	0,073	
as_factor(Brands)80	0,590	0,773	0,762	0,446	
as_factor(Brands)81	-1,591	0,784	-2,029	0,042	*
as_factor(Brands)82	-0,793	0,768	-1,033	0,302	
as_factor(Brands)83	-0,381	0,804	-0,473	0,636	
as_factor(Brands)84	-1,960	0,804	-2,438	0,015	*
as_factor(Brands)85	-2,410	0,788	-3,059	0,002	**
as_factor(Brands)86	-2,611	0,804	-3,248	0,001	**
as_factor(Brands)87	-0,392	0,780	-0,503	0,615	
as_factor(Brands)88	-2,241	0,793	-2,827	0,005	**
as_factor(Brands)89	-0,649	0,802	-0,809	0,418	
as_factor(Brands)90	-1,906	0,774	-2,464	0,014	*
as_factor(Brands)91	-0,820	0,760	-1,080	0,280	
as_factor(Brands)92	-2,426	0,804	-3,018	0,003	**
as_factor(Brands)93	0,359	0,771	0,466	0,642	
as_factor(Brands)94	-0,431	0,774	-0,557	0,578	
as_factor(Brands)95	-2,368	0,780	-3,035	0,002	**
as_factor(Brands)96	-1,035	0,834	-1,240	0,215	
as_factor(Brands)97	-1,260	1,002	-1,258	0,208	
as_factor(Brands)98	-1,616	0,880	-1,836	0,066	
as_factor(Brands)99	-1,309	0,785	-1,668	0,095	
as_factor(Brands)100	-2,167	0,780	-2,777	0,006	**
as_factor(Brands)101	-1,444	0,814	-1,774	0,076	
as_factor(Brands)102	-0,449	0,784	-0,573	0,566	
as_factor(Brands)103	-0,803	0,774	-1,038	0,299	
as_factor(Brands)104	-1,226	1,601	-0,766	0,444	
as_factor(Brands)105	-1,287	0,798	-1,612	0,107	
as_factor(Gender)2:as_factor(Brands)2	3,692	1,808	2,041	0,041	*
as_factor(Gender)2:as_factor(Brands)3	1,107	0,945	1,172	0,241	
as_factor(Gender)2:as_factor(Brands)4	1,075	0,962	1,117	0,264	
as_factor(Gender)2:as_factor(Brands)5	1,555	0,954	1,629	0,103	
as_factor(Gender)2:as_factor(Brands)6	1,609	0,948	1,697	0,090	
as_factor(Gender)2:as_factor(Brands)7	1,658	0,964	1,720	0,085	
as_factor(Gender)2:as_factor(Brands)8	1,241	0,961	1,291	0,197	
as_factor(Gender)2:as_factor(Brands)9	1,074	0,934	1,150	0,250	
as_factor(Gender)2:as_factor(Brands)10	1,543	0,997	1,547	0,122	

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as_factor(Gender)2:as_factor(Brands)11	1,395	0,931	1,498	0,134
as_factor(Gender)2:as_factor(Brands)12	1,523	0,961	1,586	0,113
as_factor(Gender)2:as_factor(Brands)13	0,910	0,992	0,917	0,359
as_factor(Gender)2:as_factor(Brands)14	1,945	0,932	2,087	0,037 *
as_factor(Gender)2:as_factor(Brands)15	2,117	1,030	2,056	0,040 *
as_factor(Gender)2:as_factor(Brands)16	1,531	1,017	1,506	0,132
as_factor(Gender)2:as_factor(Brands)17	-0,023	1,091	-0,021	0,983
as_factor(Gender)2:as_factor(Brands)18	0,358	1,222	0,293	0,770
as_factor(Gender)2:as_factor(Brands)19	1,709	0,939	1,821	0,069
as_factor(Gender)2:as_factor(Brands)20	2,244	0,950	2,361	0,018 *
as_factor(Gender)2:as_factor(Brands)21	0,892	1,030	0,866	0,386
as_factor(Gender)2:as_factor(Brands)22	1,568	0,945	1,660	0,097
as_factor(Gender)2:as_factor(Brands)23	2,738	0,967	2,832	0,005 **
as_factor(Gender)2:as_factor(Brands)24	2,296	0,994	2,309	0,021 *
as_factor(Gender)2:as_factor(Brands)25	2,811	1,159	2,426	0,015 *
as_factor(Gender)2:as_factor(Brands)26	2,673	0,947	2,825	0,005 **
as_factor(Gender)2:as_factor(Brands)27	0,753	0,933	0,807	0,420
as_factor(Gender)2:as_factor(Brands)28	1,747	0,931	1,877	0,061
as_factor(Gender)2:as_factor(Brands)29	1,436	0,965	1,488	0,137
as_factor(Gender)2:as_factor(Brands)30	1,831	0,944	1,940	0,052
as_factor(Gender)2:as_factor(Brands)31	1,329	1,091	1,218	0,223
as_factor(Gender)2:as_factor(Brands)32	1,784	0,937	1,904	0,057
as_factor(Gender)2:as_factor(Brands)33	1,668	1,030	1,620	0,105
as_factor(Gender)2:as_factor(Brands)34	1,956	0,937	2,088	0,037 *
as_factor(Gender)2:as_factor(Brands)35	1,971	0,946	2,084	0,037 *
as_factor(Gender)2:as_factor(Brands)36	1,160	0,967	1,199	0,230
as_factor(Gender)2:as_factor(Brands)37	1,257	0,944	1,332	0,183
as_factor(Gender)2:as_factor(Brands)38	1,780	1,076	1,653	0,098
as_factor(Gender)2:as_factor(Brands)39	1,682	1,018	1,653	0,098
as_factor(Gender)2:as_factor(Brands)40	2,119	0,960	2,206	0,027 *
as_factor(Gender)2:as_factor(Brands)41	1,791	0,962	1,862	0,063
as_factor(Gender)2:as_factor(Brands)42	1,429	1,028	1,390	0,164
as_factor(Gender)2:as_factor(Brands)43	1,786	0,943	1,895	0,058
as_factor(Gender)2:as_factor(Brands)44	1,793	0,958	1,871	0,061
as_factor(Gender)2:as_factor(Brands)45	2,286	0,935	2,444	0,015 *
as_factor(Gender)2:as_factor(Brands)46	1,682	0,984	1,709	0,087
as_factor(Gender)2:as_factor(Brands)47	2,152	0,934	2,305	0,021 *
as_factor(Gender)2:as_factor(Brands)48	1,761	0,948	1,856	0,063
as_factor(Gender)2:as_factor(Brands)49	0,304	0,953	0,319	0,750
as_factor(Gender)2:as_factor(Brands)50	1,451	0,990	1,465	0,143

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as_factor(Gender)2:as_factor(Brands)51	0,931	1,055	0,882	0,378
as_factor(Gender)2:as_factor(Brands)52	1,784	1,137	1,569	0,117
as_factor(Gender)2:as_factor(Brands)53	1,982	1,109	1,787	0,074
as_factor(Gender)2:as_factor(Brands)54	1,972	0,947	2,082	0,037 *
as_factor(Gender)2:as_factor(Brands)55	0,995	1,006	0,989	0,323
as_factor(Gender)2:as_factor(Brands)56	1,036	1,021	1,015	0,310
as_factor(Gender)2:as_factor(Brands)57	1,079	0,973	1,110	0,267
as_factor(Gender)2:as_factor(Brands)58	2,046	0,950	2,152	0,031 *
as_factor(Gender)2:as_factor(Brands)59	0,976	0,957	1,020	0,308
as_factor(Gender)2:as_factor(Brands)60	1,188	0,987	1,204	0,229
as_factor(Gender)2:as_factor(Brands)61	2,543	0,944	2,694	0,007 **
as_factor(Gender)2:as_factor(Brands)62	1,726	0,940	1,837	0,066
as_factor(Gender)2:as_factor(Brands)63	1,404	0,924	1,519	0,129
as_factor(Gender)2:as_factor(Brands)64	1,583	0,958	1,652	0,099
as_factor(Gender)2:as_factor(Brands)65	2,266	0,930	2,436	0,015 *
as_factor(Gender)2:as_factor(Brands)66	1,254	0,937	1,339	0,181
as_factor(Gender)2:as_factor(Brands)67	2,289	0,937	2,442	0,015 *
as_factor(Gender)2:as_factor(Brands)68	2,590	0,947	2,734	0,006 **
as_factor(Gender)2:as_factor(Brands)69	1,909	0,991	1,927	0,054
as_factor(Gender)2:as_factor(Brands)70	1,689	1,242	1,360	0,174
as_factor(Gender)2:as_factor(Brands)71	1,638	0,954	1,717	0,086
as_factor(Gender)2:as_factor(Brands)72	1,586	0,987	1,607	0,108
as_factor(Gender)2:as_factor(Brands)73	1,207	0,948	1,273	0,203
as_factor(Gender)2:as_factor(Brands)74	2,691	0,940	2,861	0,004 **
as_factor(Gender)2:as_factor(Brands)75	0,901	0,935	0,964	0,335
as_factor(Gender)2:as_factor(Brands)76	1,873	0,954	1,963	0,050 *
as_factor(Gender)2:as_factor(Brands)77	1,203	1,108	1,086	0,278
as_factor(Gender)2:as_factor(Brands)78	1,457	0,930	1,567	0,117
as_factor(Gender)2:as_factor(Brands)79	1,333	0,949	1,404	0,160
as_factor(Gender)2:as_factor(Brands)80	1,062	0,940	1,129	0,259
as_factor(Gender)2:as_factor(Brands)81	1,298	0,950	1,367	0,172
as_factor(Gender)2:as_factor(Brands)82	1,209	0,940	1,287	0,198
as_factor(Gender)2:as_factor(Brands)83	0,582	0,966	0,603	0,547
as_factor(Gender)2:as_factor(Brands)84	1,035	0,969	1,068	0,286
as_factor(Gender)2:as_factor(Brands)85	1,905	0,973	1,958	0,050
as_factor(Gender)2:as_factor(Brands)86	1,952	0,964	2,025	0,043 *
as_factor(Gender)2:as_factor(Brands)87	1,542	0,946	1,630	0,103
as_factor(Gender)2:as_factor(Brands)88	1,522	0,984	1,547	0,122
as_factor(Gender)2:as_factor(Brands)89	1,161	0,982	1,182	0,237
as_factor(Gender)2:as_factor(Brands)90	1,771	0,948	1,867	0,062

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as_factor(Gender)2:as_factor(Brands)91	1,442	0,929	1,553	0,121
as_factor(Gender)2:as_factor(Brands)92	2,005	0,975	2,057	0,040 *
as_factor(Gender)2:as_factor(Brands)93	0,585	0,942	0,622	0,534
as_factor(Gender)2:as_factor(Brands)94	1,192	0,942	1,265	0,206
as_factor(Gender)2:as_factor(Brands)95	2,759	0,947	2,912	0,004 **
as_factor(Gender)2:as_factor(Brands)96	0,813	1,011	0,804	0,422
as_factor(Gender)2:as_factor(Brands)97	2,502	1,284	1,949	0,051
as_factor(Gender)2:as_factor(Brands)98	1,278	1,047	1,221	0,222
as_factor(Gender)2:as_factor(Brands)99	0,854	0,950	0,899	0,369
as_factor(Gender)2:as_factor(Brands)100	1,976	0,949	2,083	0,037 *
as_factor(Gender)2:as_factor(Brands)101	2,035	0,976	2,086	0,037 *
as_factor(Gender)2:as_factor(Brands)102	1,358	0,953	1,425	0,154
as_factor(Gender)2:as_factor(Brands)103	1,118	0,941	1,188	0,235
as_factor(Gender)2:as_factor(Brands)104	0,914	1,740	0,525	0,599
as_factor(Gender)2:as_factor(Brands)105	1,361	0,961	1,416	0,157

	edf	Ref.df	F value	p value	Significance
s(BrandInvolvement)	1	1	72.61	<2e-16	***

Note. Significance: p<.001 ‘***’, p<0.01 ‘**’, p< 0.05 ‘*’