

# LIBRI

INTERNATIONAL JOURNAL OF LIBRARIES AND INFORMATION STUDIES

## EDITORS

*Kendra S. Albright*, Kent, OH, US

*Theo J. D. Bothma*, Pretoria, South Africa

## ADVISORY EDITORS

*Jamshid Beheshti*, Montreal, Canada

*Dania Bilal*, Knoxville, TN, US

*Jenny Bronstein*, Tel Aviv, Israel

*Nadia Caidi*, Toronto, Canada

*Elias Sanz Casado*, Getafe, Spain

*Clara Chu*, Illinois, US

*Michèle Cloonan*, Boston, Massachusetts, US

*Dan Dorner*, Wellington, New Zealand

*Irakli Garibashvili*, Tbilisi, Georgia

*John Gathegi*, Tampa, FL, US

*Karen Gavigan*, Columbia, South Carolina, US

*Lisa Given*, Wagga Wagga, Australia

*Carl Gustav Johannsen*, Copenhagen, Denmark

*Isto Huvila*, Uppsala, Sweden

*Dick Kawooya*, Columbia, SC, US

*Jinmook Kim*, Yongin, Korea

*Guoqiu Li*, Shanghai, China

*Ana Maria Talavera-Ibarra*, San Miguel, Peru

*Filiberto Felipe Martínez Arellano*, Mexico City, Mexico

*Constant Okello Obura*, Kampala, Uganda

*Tony Olden*, London, UK

*Hermann Roesch*, Cologne, Germany

*Abebe Rorissa*, Albany, New York, US

*Irina Trushina*, Saint-Petersburg, Russia

*Anna Maria Tammaro*, Parma, Italy

*Ana Vasconcelos*, Sheffield, UK

*Yin Zhang*, Kent, Ohio, US

*Lihong Zhou*, Wuhan, China

*Sandy Zinn*, Bellville, South Africa

DE GRUYTER

**ABSTRACTED/INDEXED IN** Social Sciences Citation Index/Research Alert, Current Contents: Social & Behavioral Sciences, Library & Information Science Abstracts, Information Science Abstracts, Library and Information Literature, IBZ (Internationale Bibliographie der wissenschaftlichen Literatur.)

The publisher, together with the authors and editors, has taken great pains to ensure that all information presented in this work (programs, applications, amounts, dosages, etc.) reflects the standard of knowledge at the time of publication. Despite careful manuscript preparation and proof correction, errors can nevertheless occur. Authors, editors and publisher disclaim all responsibility and for any errors or omissions or liability for the results obtained from use of the information, or parts thereof, contained in this work.

The citation of registered names, trade names, trademarks, etc. in this work does not imply, even in the absence of a specific statement, that such names are exempt from laws and regulations protecting trademarks etc. and therefore free for general use.

ISSN 0024-2667 · e-ISSN 1865-8423

All information regarding notes for contributors, subscriptions, open access, back volumes and orders are available online at [www.degruyter.com/libri](http://www.degruyter.com/libri).

**OPEN ACCESS** De Gruyter offers authors the following options to publish their journal article open access:

Gold OA Publishing: Articles are made available immediately OA over the publisher's website.

For terms and conditions see: <http://www.degruyter.com/dg/page/583/de-gruyter-open-library>

Green OA Publishing: Authors may self-archive the publisher's PDF version of the article for free public use in their institutional repository after an embargo period of twelve months. For terms and conditions see: <http://www.degruyter.com/dg/page/576/repository-policy>.

**RESPONSIBLE EDITORS** Kendra S. Albright, Director, School of Library and Information Science, Kent State University, P.O. Box 5190, 314 University Library, 1125 Risman Drive, Kent, OH 44242-0001, USA, Email: [kalbrig7@kent.edu](mailto:kalbrig7@kent.edu)  
Theo J. D. Bothma, Professor and Head of the Department of Information Science, University of Pretoria, Private Bag X20, 0028 Hatfield, South Africa,  
Tel.: +27 (0)12 420-2961, Fax: +27 (0)12 362-5181, Email [theo.bothma@up.ac.za](mailto:theo.bothma@up.ac.za)

**JOURNAL MANAGER** Bettina Chang, Walter de Gruyter GmbH, Genthiner Str. 13, 10785 Berlin, Germany,  
Tel. +49 (0)30 260 05-296, Fax: +49 (0)30 260 05-250, E-mail: [bettina.chang@degruyter.com](mailto:bettina.chang@degruyter.com)

**RESPONSIBLE FOR ADVERTISING** Claudia Neumann, De Gruyter, Genthiner Straße 13, 10785 Berlin, Germany,  
Tel.: +49 (0)30 260 05-226, Fax: +49 (0)30 260 05-264, Email: [anzeigen@degruyter.com](mailto:anzeigen@degruyter.com)

© 2017 Walter de Gruyter GmbH, Berlin/Boston

**TYPESETTING** Integra Software Services Pvt. Ltd., Pondicherry, India

**PRINTING** Franz X. Stückle Druck und Verlag e.K., Ettenheim  
Printed in Germany



## Contents

Bharat Mehra, Bradley Wade Bishop and Robert P. Partee II  
**How Do Public Libraries Assist Small Businesses in Rural Communities? An Exploratory Qualitative Study in Tennessee — 245**

Liat Klain-Gabbay and Snunith Shoham  
**How is the Role of Academic Library Workers Perceived by both Faculty Members and Library Workers? — 261**

Elizabeth Eva Szabo and Ilidia Vieira  
**An Exploratory Study of Four Urban Community Libraries in Nampula City, Mozambique: Do They Satisfy Community Informational Needs? — 283**

April M. Dawkins and Karen W. Gavigan  
**The School Librarian's Role in Writing Instruction: Research, Perceptions, and Practice — 299**

Shamshad Ahmed  
**Service Quality Satisfaction: A Comparative Cross-Sectional Study of Public and Private University Librarians in Pakistan — 313**