Contributors

Akça, Sümeyye



Assistant Professor, Department of Information and Records Management, Marmara University, Istanbul, Türkiye, and a Board Member of the University's Digital Humanities Application and Research Centre. Sümeyye completed in 2017 at Hacettepe University her PhD thesis entitled "Increasing the Visibility and Usage of Cultural Heritage Objects with the Digital Humanities Approach: A Proposal of a Conceptual Model for Turkey". Her research interests include digital humanities, information science, cultural heritage, digital history, network analysis, Ottoman history and manuscripts. She has been a reviewer at the annual conferences of the Alliance of Digital Humanities Organizations (ADHO) since 2016, a member of the Association for Information Science and Technology (ASIS&T) and country representative of the European Chapter of ASIS&T. She has various publications on information science, librarianship, bibliometrics, social network analysis, and digital humanities. Sümeyye has won various awards and scholarships from organisations including the European Association for Digital Humanities (EADH) and the University of Victoria, British Columbia, Canada.

Balnaves, Edmund



CEO, Prosentient Systems (Australia) and an active technologist in the library field. Edmund holds a a PhD from the University of Sydney, an MBA from Charles Darwin University, and a BA in computer science and librarianship from the University of Canberra. His doctoral research was in the area of systematic content reuse and metadata. Edmund is Chair, Division G of the International Federation of Library Associations and Institutions (IFLA) and has been heavily involved in IFLA's Information Technology Section and Artificial Intelligence Special Interest Group (AI SIG). Edmund is actively engaged in the software development of open-source systems, and AI and discovery for libraries. His business provides hosted open-source library services, AI-enabled discovery and multinetwork library resource sharing systems. His Inter-Search™ hosted services are used by over 500 libraries in Australia and the Asia Pacific region.

Börjeson, Love



Head, KBLab, National Library of Sweden and Senior Researcher at the Stockholm School of Economics, Love has a PhD in organizational economics from Mälardalen University, Vasteras, Sweden, and an MSc from the Stockholm School of Economics. His background includes research in applied language technology at Stanford University Computational Social Science Laboratory. Among his publications are articles on human relations, research policy, and governance. His awards include best paper from the Academy of Management conference.

Bradley, Fiona



Director, Research & Infrastructure, University of New South Wales (UNSW) Library, Sydney. Fiona is a PhD candidate in political science and international relations at the University of Western Australia (UWA) and holds a BA from

UWA, and MA and MIM degrees from Curtin University in Perth, Western Australia. She leads the UNSW Library's scholarly communications and repositories, digital and physical infrastructure, and corporate services. She has previously held roles with the International Federation of Library Associations and Institutions (IFLA) and Research Libraries UK representing libraries and their users at global and national levels. Among other appointments Fiona is currently a member of the IFLA AI SIG, has led IFLA's open access working party, chairs the Global Sustainability Coalition for Open Science Services (SCOSS) Advisory Committee supporting investment in open science infrastructure, and is a member of the Executive Committee of Open Access Australasia. She has published and presented on AI regulation and the role of advocacy networks in access to information

Bultrini. Leda



Leda holds various degrees and qualifications from the University of Rome Tor Vergata and the Sapienza Università di Roma. She has been involved in leading digital transition at the Lazio Regional Environmental Protection Agency in Rome (ARPA) and previously held the position of Director of the Operating Systems and Knowledge Management Division, as well as Director of the Planning, Development, and Internal Control Division and the Education Center at the same agency. She has presided over independent assessment bodies for various public institutions and has been a member of

the Board of Directors at the Università degli Studi dell'Aguila in Central Italy. Throughout her career. Leda has been an active member of the Italian Library Association, notably as a long-standing member of the Research Group on Subject Indexing. She has served on several Standing Committees (SC) within IFLA, including the SC on Classification and Indexing, the SC on Knowledge Management with a role as Chair. and the SC on Information Technology.

Chakarova, Juja



Librarian/Information Specialist at the International Atomic Energy Agency (IAEA), Vienna. Juja holds an MSc in electronic information management from Robert Gordon University, Aberdeen, Scotland, an MSc from the Technical University of Sofia, and a BA in library and information science from the State Institute of Librarianship in Bulgaria. Previous positions include the Head of Library at the Max Planck Institute (MPI) Luxembourg for Procedural Law which she established in late 2012. Passionate about innovation, Juja actively promotes the use of robots and AI in libraries. In 2016 she launched LIKE (Lab for Innovation, Knowledge and Exchange at MPI) to test and implement innovative ideas, including robots. She created the library of the Special Tribunal for Lebanon in The Hague, and worked for the Library of the International Criminal Tribunal for Rwanda (ICTR) in Arusha. Tanzania. Her background as librarian, software

engineer and electronic information manager has led to involvement in many library automation projects. Juja has also contributed to innovative projects in energy efficiency, wind energy and ultrafiltration in Stara Zagora, Bulgaria.

Chan, Alex Hok Lam



Library Assistant, Hong Kong Sheng Kung Hu (HKSKH) Ming Hua Theological College Library. Alex is a graduate of the University of Hong Kong and majored in electrical engineering. During his undergraduate studies, he studied computer programming in Python and R. and AI algorithms, such as regression models and neural networks, during his exchange programme at the University of Salzburg. Austria. His research interests are machine learning and deep learning, especially in the application of image analysis and natural language processing. He has assisted in various digital humanities and library user education projects, using computer programming and AI technology. Examples include image classification of seal script using App Inventor and emotion analysis using mBlock. He is passionate about international library collaboration projects, which can promote information technology, cultural heritage and access to knowledge for different types of library users.

Cher. Patrick

Senior Project Manager, Digital and Library Services Group, National Library Board (NLB) Singapore. Patrick has studied information systems management and computing at Singapore Management University and Ngee



Ann Polytechnic. At NLB, he has successfully delivered numerous omni-channel services, focusing on content discovery, search capabilities, and machine learning integration. He collaborates closely with senior management to craft and execute a long-term digital strategy, reshaping the online content and services landscape. An advocate for users, Patrick is dedicated to facilitating the discovery of Singapore's rich cultural heritage and has led the development of OneSearch, which provides access to resources in galleries, libraries, archives, and museums in Singapore. He has also spearheaded open-source geographical information systems (GIS) to enhance researchers' access to high-resolution digitised maps, reducing physical map reguests and allowing seamless integration of geo-referenced maps into digital scholarship projects. Patrick has been involved in expanding the NLB mobile app into a comprehensive learning superstore that leverages data and machine learning to facilitate multimodal content discovery, provide personalised title recommendations, and create learning pathways for lifelong learners. Patrick serves as the Convenor of the Committee of the IFLA Big Data Special Interest Group.

Cheung, Helen Sau Ching

College Librarian, Hong Kong Sheng Kung Hu (HKSKH) Ming Hua Theological College, Adjunct Researcher, Charles Sturt University,



Australia, and affiliated faculty member Virginia Theological Seminary, US. Helen gained a PhD in information and technology studies from the University of Hong Kong and an MLIS from the University of Pittsburgh. Her research interests are digital humanities and technology in education. She enjoys being a librarian and a researcher as her lifelong professional career and has developed several international library projects combining library user education, library collections, technology and partnerships both locally and with overseas countries, such as Japan and Australia. The projects operate across the world and provide the participants with enhanced opportunities for their learning, teaching, and research. Helen's publications include books, journal articles and conference papers covering digital literacy, digital humanities, and the use of AI in education and libraries.

Cox, Andrew



Senior Lecturer, Information School, University of Sheffield, UK. Andrew's PhD from Loughborough University focused on knowledge sharing among

web managers in the UK. Much of his current research relates to the information professions and their response to contemporary trends such as AI, datafication and managerialism. He is currently the convenor of the Committee of the IFLA AI Special Interest Group. He is also Chair of the Association for Information Science and Technology (ASIS&T)'s Special Interest Group on AI, SIG-AI, In 2021 he wrote an influential report for the UK library and information association, CILIP: The Impact of AI, Machine Learning, Automation and Robotics on the Information Professions.

Elstein, Rael



Senior Product Manager, Ex Libris Group,, part of Clarivate. Rael holds an MBA from the Hebrew University of Jerusalem and a BSc in industrial and management engineering from the Jerusalem College of Engineering. She has extensive experience in product and project management and seeks to negotiate the best fit and best results for the customer community and to ensure customer satisfaction with the company and its values. Rael has been involved in the end-to-end content ingestion lifecycle, product management, project management, and the marketing of Ex Libris products.

Fano. Elena

Knowledge Solution Analyst, Expert.ai, Italy. Elena holds a Master's degree in computational linguistics from Uppsala University and a Master's degree in cognitive science and linguistics from the Università di Siena. She



was formerly on the staff of KBLab at the National Library of Sweden. Elena works with expert systems and large language models and specialises in natural language processing.

Haffenden. Chris



Research Coordinator, KBLab, National Library of Sweden (KB) and Researcher, Department of History of Science and Ideas at Uppsala University. Chris has an MPhil in political thought and intellectual history from Cambridge University and a PhD in the history of science and ideas from Uppsala University. His role at the National Library of Sweden includes supporting research collaboration at KBLab, running workshops on digital methodology, and scientific and popular communication about the use of AI at the library. He is currently also completing a research project on the emergence of self-erasure in the nineteenth century and the longer history of the right to be forgotten. His research interests include memory studies, the history of celebrity,

and digital research infrastructure. Recent publications have explored the notion of erasure studies, the emergence of celebrity culture in the Romantic period, and the possibilities of using AI in research libraries and include open access articles in the journals *Memory*, *Mind & Media* and *College & Research Libraries*.

Hirose, Yoko



President of RapidsWide, and Lecturer part-time in the library science programmes at Tokyo University of Agriculture and Showa University of Music. Yoko holds a BA in library and information science from Keio University and a Master's degree from the University of Pittsburgh. Her current portfolio includes the organisation and facilitation of library tours and the execution of comprehensive marketing research in the domains of public and university libraries. Additionally, she is the author of a book dedicated to enhancing the styling and branding of library professionals. Yoko is actively engaged in delivering lectures that explore various facets of personal style and effective communication strategies within the realm of library professionals.

Kasprzik, Anna

Head, Automation Subject Indexing, Leibniz Information Centre for Science and Technology (ZBW). Anna's PhD was in theoretical computer science from the University of Trier and other studies included linguistics and cognitive psychology at the University of Tübingen. Anna entered the library world via additional



qualifications as a subject librarian through the University Library of Constance and the Bavarian Library Academy and previous employment included the Bavarian State Library and in the Department of Research and Development at the German National Library for Science and Technology (TIB) before commencing at ZBW as the coordinator for the automatisation of subject indexing via machine learning methods. Research interests include both symbolic approaches, such as ontologies, knowledge graphs, and the semantic web, and sub-symbolic approaches from the realm of AI intelligence, and the question of how they might be intertwined in a more fruitful way.

Khamis, Iman



Library Director, Northwestern University in Qatar. Iman is currently enrolled in the EdD programme at Johns Hopkins University and she has a Master's degree in data science from Northwestern University, an MLIS from University College London, and a BEd from Alexandria University. Prior to joining

Northwestern in Qatar, she worked at the Bibliotheca Alexandrina for ten years. Iman's research interests include machine learning and AI in libraries. She is the author of two chapters on the concepts used by data scientists to build chatbots and book recommender systems in the Handbook of Research on Advancements of Contactless Technology and Service Innovation in Library and Information Science by Barbara Holland (Hershey Penn.: IGI Global, 2023). Iman is a member of the Committee of the IFLA AI Special Interest Group.

Kim, Bohyun



Associate University Librarian, Library Information Technology, University of Michigan, US. Bohyun holds an MA from Harvard University, an MS(LIS) from Simmons College in Boston, and an MA and BA from Seoul National University, Korea. Previous experience includes Chief Technology Officer and Professor, University of Rhode Island and Associate Director for Library Applications and Knowledge Systems at the University of Maryland. Her research interests lie in emerging technologies and their application in the library context, including AI and machine learning. She has published widely, including "Moving Forward with Digital Disruption: What Big Data, IoT, Synthetic Biology, AI, Blockchain, and Platform Businesses Mean to Libraries" (Library Technology Reports 56 no. 2: February/March 2020); "Understanding Gamification" (Library Technology Reports 51, no. 2: February/March 2015); "The Library Mobile

Experience: Practices and User Expectations" (Library Technology Reports 49, no. 6: August/ September 2013); and many articles. She is a frequent speaker at international and national conferences; a former President of the Library and Information Technology Association (LITA). a division of the American Library Association (ALA); and a member of the Standing Committee of the IFLA Information Technology Section.

Klingwall, Fredrik



Metadata Strategist, National Library of Sweden. Fredrik has a background as a developer and data curator working in the linked data area, primarily with Libris, the Swedish national union catalogue which is natively published in Resource Description Framework (RDF). He works part-time with the KBLab team at the National Library of Sweden in its mission to explore new ways of extracting knowledge from digital collections. Fredrik represents the National Library of Sweden on the Dublin Core™ Metadata Initiative (DCMI) Governing Board.

Korošec, Mojca Rupar

Head, Library Research Department, National and University Library Ljubljana, Slovenia (NUK) and Research Assistant, Liber Europe Data Management Working Group, Mojca holds a PhD from the Faculty of Arts at the University of Ljubljana. Her current research interests are in the area of ethical values of data handling in the information community. She is the author of a chapter reviewing global trends concerning the



ethical approach to data handling in libraries published in the *Handbook of Research on Knowledge and Organization Systems in Library and Information Science* by Barbara Holland (Hershey Penn.: IGI Global, 2021). Mojca is the representative from Slovenia on the European Resource Description & Access (RDA) Interest Group (EURIG) which is the organising body for European representation to the RDA Steering Committee (RSC). Mojca is a member of the Committee of the IFLA AI Special Interest Group.

Kurtz, Robin



Senior Data Scientist, KBLab, National Library of Sweden. Robin's doctoral studies at Linköping University on semantic dependency parsing combined research from theoretical computer science, machine learning and natural language processing. He has co-authored multiple papers in natural language processing journals and conference proceedings and is engaged in developing models on the library's data resources using machine learning, to make them

accessible for researchers in the humanities and language technology.

Kwan, Kenny Ka Lam

Formerly part-time Library Assistant at Hong Kong Sheng Kung Hu (HKSKH) Ming Hua Theological College Library (MH Library) before taking up an appointment as a full-time structural engineer. Kenny obtained his Bachelor's and Master's degrees in civil engineering at the Hong Kong University of Science and Technology. During his studies, he gained valuable research experience in the



application of AI to enhancing construction safety. His academic background and hands-on experience at the MH Library in developing mini-AI games have enabled him to widen his outlook on the use of AI in areas such as promoting digital humanities and innovation in studying. He hopes that the mini-AI games might serve as a preliminary study on the use of AI tools in gamification for digital humanities and library user education and also to develop AI games to benefit a broad range of users.

Le Provost, Aline

Librarian, Agence Bibliographique de l'Enseignement Supérieur/Bibliographic Agency for Higher Education (Abes), Montpellier, France. Aline completed a Master of Information and Documentation at the University of Lille in France and also studied at the University of Rennes. She is a metadata specialist and works primarily



on the automatic generation and assessment of links between bibliographic data and authority data. She was part of a team which developed a research project IdRef, Paprika and Qualinka which has been implemented as a toolbox for authority data quality and interoperability and released as open source software.

Lindström, Niklas



Senior Systems and Data Developer, National Library of Sweden, with responsibility for the data modelling and semantic interoperability of the Swedish national union cataloguing system (Libris). He specialises in web and linked data technology to establish wider interoperability, and has been active in the Resource Description Framework (RDF) community since the early 2000s, working on tools and standards such as JavaScript Object Notation for Linked Data (JSON-LD) and RDFa. He is Co-chair of the Dublin Core™ Metadata Initiative (DCMI) Usage Board.

Lundborg, Viktoria

Librarian, National Library of Sweden, and Editor of the thesaurus Swedish Subject Headings (SAO). Viktoria holds a Master's degree in library and information science. She has a background in cataloguing and authority work and is the National Library of Sweden's representative on European and international committees in matters concerning subject headings and genre/form terms.

Malmsten, Martin

Head Data Scientist, KBLab, National Library of Sweden and IT-architect, National Library of Sweden. Martin's background is in computer science and software development. Having



implemented and worked closely with numerous metadata standards and systems, he is a strong supporter of linked open data as a paradigm and a way to connect information. He has worked extensively with, and advocated for, linked data for cultural heritage. His focus for the last couple of years has been on training large language and acoustic models and their application in a library setting. He also works on infrastructure design for machine learning and prototyping.

Nicolas, Yann

Head, Le labo, Agence bibliographique de l'enseignement supérieur (Abes)/Bibliographic Agency for Higher Education, Montpellier, France. Yann holds an MPhil from the University



of Nantes and after studying and teaching philosophy became a metadata librarian at Abes in 2003. He has applied the most recent technologies to university bibliographic data to integrate, enrich and disseminate the data, and facilitate the design and creation of services to meet users' needs. He has striven to maintain the link between innovative technical solutions and strategic thinking and led and contributed to many applications and projects developed by Abes with a strong focus on authority data and a semantic web approach. As head of the Abes lab, Yann now gives priority to efforts to enhance Abes data and services with AI.

Potter, Abigail



Senior Innovation Specialist, and founding member of LCLabs, Library of Congress, Washington DC. Abigail has an MSI from the University of Michigan School of Information in digital preservation and human-computer interactions, and a BA from Western Michigan University. LCLabs is a digital innovation team in

the Office of the Chief Information Officer at the Library of Congress. Abigail has a background in digitisation, publishing, digital preservation and international network building and has been with the Library of Congress since 2006. Prior to that she worked at National Public Radio, the University of Michigan Library and the Bulletin of the Atomic Scientists.

Prabhakar, Annu

Professor, School of Information Technology, University of Cincinnati. Annu holds a PhD in human computer interaction and design, and health informatics, and a Master's degree in informatics, from Indiana University, Bloomington, and an MS from Mississippi State University. Her research intersects interaction design, health informatics, diversity, equity,



and inclusion (DEI), and AI. Her scholarly work has been presented at both national and international conferences sponsored by leading organisations including the Special Interest Group on Computer–Human Interaction of the Association for Computing Machinery (ACM SIGCHI), the Institute of Electrical and Electronics Engineers Connected Health: Applications, Systems and Engineering Technologies (IEEE CHASE), and Pervasive Health, and she has garnered multiple awards.

Rekathati, Faton

Data scientist, KBLab, National Library of Sweden. Faton holds a Master of Science in Statistics from Linköping University. He works at the National Library of Sweden on improving



searchability and accessibility of the library's collections.

Riep, Josette

Assistant Vice President, Integrated Data, Engineering and Applications, University of Cincinnati, US. Josette holds an MS(IT) from the University and is a PhD Student in the School



of Information Technology where her research focuses on the use of AI and machine learning to create bias-free services and structures specifically in the area of Science, Technology, Engineering and Medicine (STEM) education. At the University, Josette is responsible for the development of information technology innovations and partnerships. She is committed to creating a more inclusive environment within STEM through the discovery of AI driven pathways for success and to creating an environment that does not tolerate but embraces difference and empowers individuals and organisations to excel.

Saccucci, Caroline

Chief, US Programs, Law, and Literature Division, Library of Congress, US. Caroline holds an MS(LIS)



from Simmons University in Boston, and a BA in history from Longwood University. She is responsible for managing the operations of four key programmes at the Library of Congress: Cataloging in Publication (CIP), Dewey Decimal Classification (DDC), International Standard Serial Number (ISSN), and Children's and Young Adults' Cataloging (CYAC). She is the US representative to the ISSN Governing Board, Chair of the Standing Committee of the IFLA Subject Analysis and Access Section (SAA), and Convenor of the Automated Indexing Working Group of SAA. Caroline has written or coauthored articles published in Cataloging & Classification Quarterly, Library Resources & Technical Services, and JLIS.it: Italian Journal of Library, Archives and Information Science.

Tshabalala, Neli



Director, Shared Library and Information Services, North-West (NWU) University, Potchefstroom, South Africa. Neli holds an MS (LIS) from Clark Atlanta University, Atlanta, Ga. US, a BEd from the University of Zululand,

honours in library and information science from the University of KwaZulu-Natal, and project management qualifications from the University of South Africa. Her background is in library resource management, systems and operations involving administration services, fiscal management, and special projects management. Previous positions include the Senior Manager at the National Library for the Blind in South Africa. and the Director, Operations and Collection Management at the University of Johannesburg. Neli has been heavily involved in IFLA activities including the third IFLA Artificial Intelligence Symposium which was hosted by NWU, and the IFLA IT Section. She has served as a member of the Standing Committee of the IFLA Libraries Serving People with Print Disabilities Section and is currently a member of the Committee of the IFLA Big Data Special Interest Group.

Uzwyshyn, Raymond



Director of Research Services, University of California, Riverside. Raymond holds a PhD in media studies from New York University, an MBA in information technology management from the American Public University, and an MLIS from the University of Western Ontario. Previously he served as Director of Collections and Digital Services, Texas State University Libraries, other related roles at Mississippi State and Texas State University, and the American Public University System, University of West Florida Libraries and the University of Miami. Raymond has chaired the Association of Information Science & Technology (ASIS&T) Special Interest Group for Visualization, Images and Sound (SIG-VIS),

served as a reviewer for the Bill & Melinda Gates Foundation, currently serves on the IFLA Information Technology Section Standing Committee and is editor of the Section's newsletter, *Trends and Issues in Library Technology (TILT)*. Raymond's interests include artificial intelligence, research data repositories, digital scholarly research ecosystems, online education, multimedia digital libraries, learning commons and new IT infrastructure implementation.

Veltzman, Itai

Director, Product Management, Ex Libris Group, part of Clarivate. Itai leads the cross products and innovation group in the Library Solutions business unit at Ex Libris. His main responsibilities are to promote new services and infrastructure in the areas of analytics and AI, linked open data, user experience, openness, security and privacy. Itai's previous experience was with the Alma system. He strongly



believes in true user-centric collaboration and partnership with the customers community. It is all about the data, how it is managed and how it is presented. He is seeking to increase and develop his expertise in library management systems, especially linked open data.

Zaragoza, Thomas

Intern, le labo, Agence bibliographique de l'enseignement supérieur (Abes)/Bibliographic Agency for Higher Education, Montpellier, France. Thomas holds a BUT degree in computing science and a Master's degree specialising in the field of data science from



the University of Montpellier. His work has focused on the application of machine learning approaches to data quality issues of a bibliographical nature. Thomas is currently enrolled as a doctoral student at the Laboratoire Informatique de l'Université de Pau et des Pays de l'Adour (LIUPPA) focusing on green IT in reducing software energy consumption through behavioural change.+