WHY GOVERNMENT FAILS SO OFTEN

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And How It Can Do Better

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Published by Princeton University Press, 41 William Street, Princeton, New Jersey 08540

In the United Kingdom: Princeton University Press, 6 Oxford Street, Woodstock, Oxfordshire OX20 1TW

press.princeton.edu

Jacket photograph: DC Capitol Dome courtesy of Thinkstock Jacket design by Faceout Studio, Charles Brock

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ISBN 978-0-691-16162-4

British Library Cataloging-in-Publication Data is available

This book has been composed in Minion Pro

Printed on acid-free paper ∞

Printed in the United States of America

10 9 8 7 6 5 4 3 2 1

This book is dedicated to our federal officials—civil servants and political appointees alike—who struggle against great odds to make our government work.