Index

A	116, 137, 149
access	protection, 58, 60, 61, 73, 136, 143,
to justice, 15, 20, 166–167, 171, 216, 227	173–176, 178, 179–180, 182–185,
Activism, 49	187
	rights, 38, 57, 60, 62, 229
С	datafication, 58, 68–70, 225
child protection, 58-59, 61	decolonization, 3, 32-33, 225
chilling effects, 16, 207, 209–211, 213–214,	democracy, 5, 10, 12, 20, 38, 41-48, 50-55,
216–218, 220–221, 241	58, 68, 78, 87–92, 95–96, 108, 114,
citizenship	117, 133, 139, 144, 146–147, 151,
digital citizenship, 6	176, 178, 181, 208, 219, 236
in a digital context, 4, 6, 12, 32, 23, 25,	satisfaction with democracy, 44
34	democratic anxiety, 41-42, 50
Connected Canada initiative, 9	digital
connectivity, 2-3, 7, 9-10, 17, 20, 30,	Charter, 31, 68, 135, 147-150, 174, 225,
229–230	228–229
consultation, 99, 146-147, 149, 191	divide, 2, 17, 19, 27, 29–30, 136, 229
corporate income tax, 189, 191, 194-195	economy, 94-95, 189, 191, 201
corporatization, 32	equity, 12, 36
COVID-19, 7, 69	government, 7, 9, 13, 68, 77, 79-80,
	82–84, 86, 90–91, 97–101, 104–106,
D	108, 110–112, 114, 136, 226, 229,
data	238
collection, 31, 57, 69, 98, 103-104, 107,	inclusion, 12, 57, 60, 69, 72, 83, 95, 230
110, 173–174, 176, 183, 225	journalism, 14, 129, 131–132, 240
economy, 174–175, 179	justice, 58, 69, 72
governance, 13, 79, 91, 97-98, 101-112,	literacy, 3, 19, 57, 60, 68-70, 149, 225,

230 policy, 3, 11–12, 14–15, 57, 83–84, 174, 189, 191, 201–202 public sphere, 38, 41–42, 46, 52 rights, 15, 29–30, 33, 107, 135–138,	177–180, 183–185, 188, 207–208, 217, 228, 238 -based approach, 15, 173, 178, 180, 183–184
140–141, 143–151, 208, 225–227, 231 services, 9, 15, 80, 82–83, 107, 161, 164, 167–168, 175, 190, 193 tax, 15, 189–191, 195, 201, 204 digital-era governance, 115 digitalization, 7 digitization, 78, 158, 161–162	I Indigenous Peoples, 3, 29–30, 33, 38, 43, 224, 236 innovation, 14, 25–26, 34, 59, 68, 86, 94, 104–105, 108, 111–113, 120–121, 129–130, 147, 185, 201, 209, 218, 226–228, 240
	journalism studies, 119, 122, 132
E e-government, 81–82, 94–95, 114 engagement, political, 48 equality, 57, 59, 63, 68–69, 71	L lobbying, 13, 137–143, 145–146, 150–152, 227
F free speech, 216	M mandated contribution, 189–191, 196–199 media, 1, 7, 9–11, 13, 18–19, 28–29, 36, 42,
G Goods and Service Tax (GST), 191–192 governance, 3, 10, 13, 19, 42, 46, 79, 82, 90,–92, 97–98, 100–117, 122, 130, 137, 149, 226, 232, 238–239 government, 1–2, 4, 6–11, 13–15, 19, 28, 31, 35, 47, 51, 53, 60, 65, 67–68, 77–117, 121, 123–125, 127–128, 131, 136–140, 143–149, 152, 157, 159–160, 162, 174–177, 181–182, 189–194, 196, 200, 204, 212, 214–215, 217, 223, 226–227, 229–230, 232, 238	52–53, 58–59, 61, 65, 67, 69–70, 72, 85, 87–88, 99, 104, 119–127, 129, 131, 133, 136, 139, 151, 160, 196, 197, 199, 202–203, 208, 210, 218–220, 225, 231, 235, 237, 240 multi-stakeholder initiative, 3 N Nation-to-Nation relationships, 24, 29, 33 not-for-profit, 14, 119–125, 127, 129–131 journalism, 14, 119–120, 122–123, 239 news, 123
H harassment, 16, 20, 136, 207–213, 215, 217, 219, 230–231 cyberharassment, 207, 209–210, 212–215, 217–218 online, 16, 207–211, 213, 215, 217, 230–231 Harmonized Sales Tax (HST), 191–192 human rights, 15–16, 38, 61, 73, 136–137, 143v144, 147–148, 150, 162, 173,	O online abuse, 207–219 open data, 80, 99, 116, 138 P platforms, 9, 13–15, 28, 31, 34, 57–60, 64, 66, 68–70, 89, 121, 140, 147, 152, 160, 196, 208–210, 217–218, 225–228 political elites, trust in, 46

political participation formal political participation, 41, 48 informal political participation, 41 politics, interest in, 45, 47 populism, 19, 46–47, 53–54 privacy protection, 57, 69, 103, 177, 225 public and private sector data protection, 182, 184

Q Quebec Sales Tax (QST), 193

R reconciliation (Canada's), 12, 24 revenge porn, 210–211, 220

S sales tax, 189–194, 196, 201 satisfaction with democracy, 44 smart cities, 2, 79, 104, 109–110, 113–114, 116–117, 153, 229 social justice, 237 social media, 1, 7, 9, 19, 28–29, 36, 52–53, 58, 61, 65, 67, 69, 72, 87–88, 99,

121, 133, 136, 160, 196, 208, 210, 218–220, 225, 237, 240 standard-form contract, 162, 164, 171 electronic, 163 start-up, 14, 96, 126–127, 129–130 surveillance capitalism, 42, 55, 58, 70, 73, 183

T technology policy, 13, 140, 146, 240 Terms and Conditions, 9
The Conversation Canada, 14, 17, 119–122, 125–130, 239–240 trust in government, 13, 97, 108

U UNDRIP (United Nations Declaration on the Rights of Indigenous Peoples), 30, 38

Y youth digital identity, 68, 225

