

In Their Words

How would you describe, in a few words, accessibility in London's transportation system?

Theoretically universal, practically difficult.

Step-free. Positive attitudes. Reliability.

Chaotic. Improvable. Challenging.

Patchy. Inadequate. Hopeful.

Economical. Scary. Othering.

Frustration. Difficult. Painful.

Accessible but inefficient.

Better than yesterday.

Very bloody patchy.

Not good enough.

It's getting there.

Could do better.

Not bad.

Could be better.

Behind the times.

Better than it was.

Needs improvement.

Steadily getting better.

Not very accessible yet.

Local knowledge required.

Slow. Unreliable. Frustrating.

Mixed. Varied. Unpredictable.

Labyrinthian. Circuitous. Full of stairs.

Well-intentioned. Inadequate. Uninspiring.

Improving. Better than anywhere else. Inaccessible.

HACKING THE UNDERGROUND

